



# Innovative Aluminum Systems, Inc. Residential Warranty

## INNOVATIVE ALUMINUM SYSTEMS, INC. TERMS, CONDITIONS AND LIMITATIONS

**The Manufacturer warrants that under conditions of normal use its "Innovative Residential Aluminum Railing and Fencing System" will be free from defects in the structure and welds for 20 years and the IAS powder coated finish will not crack, peel, flake or blister for 10 years. \*Reduces to 5 years if product is installed within 5 miles from ocean\***

1. The Manufacturer's sole liability and the Owner's only remedy should be as follows:
  - a. The Manufacturer, at its discretion, may choose either to repair or replace the defective part (s) of the railing FOB our warehouse. Due to normal aging and weathering of material, it may not be possible to perfectly match the colors of the old and new materials therefore the Manufacturer is not responsible for color differences that may occur.
2. This warranty does not cover damage due to: normal use or weathering (including, but not limited to, chalking, scratching or fading); corrosive atmospheric contaminants (e.g. chemical fumes, chlorine & salt water pools or pollution); volcanic ash, lightning, windstorms, tornadoes (or any other act of God); explosion, riots, civil disturbances, terrorism, war; misuse, abuse or negligence; freight or transit.
3. This warranty does not include corrosion of screws and other fastening devices used in the assembly or installation of the railing.
4. Should there be a defect in the system which limits the use of the railings, the Manufacturer's only liability is for the repair or replacement of the defective part (s) of the railing, FOB our warehouse.
5. The Manufacturer will not be responsible for labor and material cost other than the standard installation of our product. Examples of costs not included would be core drilling or disassembly or reassembly of any part of the building..
6. The Manufacturer will not be required to honor this warranty:
  - a. if the railing installation has been modified, altered or changed in any manner at time of installation or thereafter.
  - b. the product was not installed to the most current, published standards which are available from the Manufacturer.
  - c. a representative has not been given a reasonable access to the property and opportunity to investigate any claim made.
  - d. all bills for installation supplies and services have not been paid in full. Proof of purchase and payment in full must be presented to obtain warranty coverage.
7. Any claim made under this warranty must be made within 30 days of the discovery of the problem. The claim must be made in writing to the Manufacturer or to the company responsible for the installation and must include a copy of the purchase contract.
8. To the extent allowed by the laws of each State or Province, the remedies provided under this warranty state the limits of the Manufacturer's responsibility. No representative has authority to make any representations other than those stated herein. Any and all disputes arising under the warranty whether as to interpretation, performance or otherwise, shall be subject to the exclusive jurisdiction of the courts of each State or Province.
9. This warranty is for the exclusive benefit of the original purchaser and is not assignable or transferable.
10. Residential, as referred to for this warranty, is defined as single family detached housing and detached Duplex housing.
11. It is the responsibility of the Owner to maintain the railing in accordance with the current Care and Cleaning instructions on the reverse and as posted on the website at [www.innovativealuminum.com](http://www.innovativealuminum.com).
12. The warranty is offered by both the Manufacturer and the Installation Company. The Manufacturer is responsible for any material-related problems. The undersigned Installation Company is responsible for the workmanship and will facilitate any necessary repairs.
13. The Installation Company guarantees that the work has been performed in accordance with the most current standards and specifications set out by the Manufacturer and is responsible for any workmanship related problems for a period of \_\_\_\_ years. The Installation Company may offer an additional written warranty stating the scope of their responsibility.

Installation Company	Installation Company's Telephone
Installation Company's Address	Date of Installation
Building Owner's Name & Address	
Building Address (if different than above)	Signature / Date - Installation Company Rep.

## Care & Maintenance

Innovative Aluminum Systems, Inc. (IAS) is one of the premium railing systems available on the market today. IAS components are precision fabricated and go through tough multi-level "Quality Assurance Program" to ensure the highest manufacturing standards, combined with a 5-stage powder coating system that meets today's most stringent AAMA performance requirements for long term-durability for coatings on aluminum extrusions.

### *Fasteners*

Fasteners do require regular maintenance. It is the responsibility of the Owner to inspect the fasteners once a year, as over time, they will loosen and need to be tightened down as necessary. We recommend a light coat of floor or car wax be applied to the tops of any exposed fastener every 3-6 months to help prevent oxidation, more often if you are located in a "coastline environment" that experiences high UV and salt spray (see below).

Surface rust is a normal part of the fastener aging process. This will not affect the integrity or the strength of your fasteners.

### *High UV & Salt Environment Maintenance Requirements*

If the product is installed within one (1) mile of a salt water coastline, saltwater bay, or any area prone to saltwater spray, a monthly inspection and cleaning of the aluminum surface is required to regain the products original luster, quality and to maintain its warranty eligibility.

### *Product Cleaning*

- Railing should be hand-washed with mild detergent and rinsed with clean water at minimum every 3 months.
- Immediately rinse the product from top to bottom. Ensure you rinse any "rundown" to lower parts of the building. Do not allow any cleaning solutions to collect or puddle on the surface. Immediately rinse with clean water. Do not allow cleaning solution to dry on the surface. Wipe dry with a soft, dry cloth. (Repeat above process for more stubborn water-soluble stains.)
- Avoid using a dry sponge, which may scratch the surface.
- To remove minor scuffmarks or scratches, use "Soft Scrub" or "VIM" or any equivalent mild / non-abrasive products.
- For a protective wax finish, apply a quality brand car wax to the aluminum surface (follow wax manufacturer's application instructions)
- For optimal cleaning, do not clean your railing system in direct sunlight or in temperatures too hot or too cold.
- Certain household cleaners, abrasive agents, harsh chemicals, strong solvents, acids, steel wool and industrial cleaners can cause damage and discoloration to the finish and are not recommended.
- Always test on a small inconspicuous area before applying any product to your railing system.